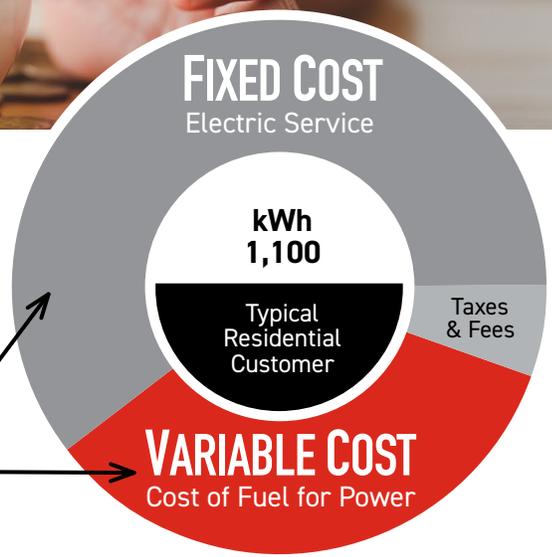




# Your PSO Bill

There have been some recent increases to your PSO bill. Here's a few reasons why:



The Oklahoma Corporation Commission reviews and approves both parts.

## FIXED COST – RELIABLE, SAFE AND SECURE GRID



**STRENGTHEN THE GRID.**  
Minimize outages.



**TRANSFORM THE GRID.**  
More energy options.



**REVITALIZE THE GRID.**  
New efficiencies.

## TYPICAL RESIDENTIAL MONTHLY INCREASES

**\$ 5.07**

## VARIABLE COST – FUEL SUPPLY COSTS



The natural gas that powers our generation plants and other energy supplies are “pass-through” costs. This means that PSO customers only pay what PSO paid to keep the generation plants supplying power to your home. Fuel-free resources such as PSO’s wind energy will help reduce these costs.

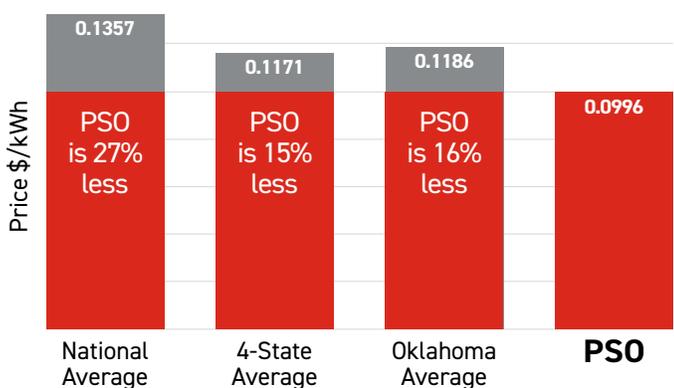
**\$10.96**

## WINTER STORM URI



Putting our customers first meant PSO paid high energy supply costs during the winter weather storm in February 2021 to keep the power flowing to your home.

**\$ 4.06**



\*U.S. Energy Information Administration, September 2021.



PSO ranked #1 in the 2021 J.D. Power Electric Utility Business Customer Satisfaction Study<sup>SM</sup> in the south midsize segment and continues to rank high among the top of all U.S. providers in the 2021 J.D. Power Electric Utility Residential Customer Satisfaction Study<sup>SM</sup>.

### Price changes can be unsettling. Consider these tips to lower your bill.

- ✓ Check out energy savings tips at [www.psoklahoma.com/savings](http://www.psoklahoma.com/savings)
- ✓ View your household usage at [www.psoklahoma.com/usage](http://www.psoklahoma.com/usage)
- ✓ View your payment options at [www.psoklahoma.com/account](http://www.psoklahoma.com/account)
- ✓ Contact us through the website, email, or phone at [www.psoklahoma.com/contact](http://www.psoklahoma.com/contact)



An AEP Company



# SAVE ENERGY. SAVE MONEY.

Use these 10 low-cost tips, to improve your home's comfort while lowering your monthly energy usage.

-  In the summer, set your thermostat a few degrees higher while you're away or asleep.
-  Close curtains and blinds to keep summer heat out and open them to the sun's warmth in for winter.
-  Close the fireplace damper when not in use to keep air from escaping through the chimney.
-  Replace traditional bulbs with LEDs. They last longer and use less energy.
-  Unplug underused electronic devices when not in use.
-  Turn off lights when you leave a room for longer than 15 minutes.
-  Only wash full loads of laundry and dishes to conserve water and energy.
-  Lower your water heater temperature to 120-130 degrees to save 3-5% in energy costs.
-  Seal around windows and doors to keep air from leaking in or out.
-  Clean or replace air filters every month or two to keep it running efficiently.

Get more energy-saving tips at [PowerForwardWithPSO.com](http://PowerForwardWithPSO.com)